

Episodes Strategy Manager – Strategic Planning and Innovation Group

The State of Tennessee is hiring an Episode Strategy Manager who will have significant responsibility working on an ambitious payment reform initiative with the major health care stakeholders in Tennessee.

Our Mission

All over the country health policy experts are trying to figure out how to improve the quality of health care while restraining the cost increases. Tennessee is now a leader in this area because of Governor Haslam's Tennessee Health Care Innovation Initiative. We are rapidly changing the way health care is paid for in the state, and working with the largest health care purchasers and providers to design and implement our strategies.

Our Team

Our team is small (just 13 people) but our impact is magnified by the large entities we engage. Our Medicaid and commercial insurance partners provide health coverage to most Tennesseans and spend billions of dollars on health care each year. We aim to be at the cutting edge of health policy issues, and we work closely together to make large scale change. We are committed to our ambitious mission, and we love our work because it is important, interesting, and ever-changing.

The Episodes Strategy Manager

The Episodes Strategy Manager has responsibility for implementing episodes of care, our value-based payment strategy for acute care and specialist care. Episodes is our best-known strategy, and we have had remarkable success in quickly implementing it statewide: the 20 types of episodes we have already designed are now in place for thousands of providers across the state. There are a lot of moving parts, and new challenges all the time. In order to thrive in this role, a manager should be a good communicator with an analytic mind for details who is comfortable dealing with questions that don't easily yield resolution. This position will quickly make you an expert in one of the most promising and exciting approaches to value-based payment in health care.

Key Responsibilities

1. Lead meetings of stakeholders such as TennCare managed care organizations, private insurance companies, health insurance purchasers, and hospital and provider associations.
2. Provide oversight of the implementation of the episodes of care by Tennessee's Managed Care Organizations.
3. Oversee the creation and ongoing maintenance of the episode of care payment strategy, including supporting the development of base episode of care definitions, participating in design discussions with Tennessee clinicians, reviewing final technical documentation of episode design, and gathering feedback for changes to the episodes post implementation.

4. Be the lead point of contact on episodes of care across multiple payers.
5. Manage a team of consultants and provide oversight of analytical process as well as project deliverables.
6. Advise the Director on key strategic decisions and perform other duties as assigned by the Director or Deputy Commissioner.
7. Work independently in a fast-moving environment within an area of primary professional or technical expertise and with minimal supervision. Conduct analyses and investigations to resolve routine problems, generally without assistance.
8. Manage 1-3 analysts and associates working on episodes.

Minimum Qualifications

- Masters level education in a related field such as Public Policy, Public Health, Business Administration or Economics (with a focus on health care or health insurance) or equivalent work experience in health insurance, health care delivery, health policy, or health insurance regulation;
- Proficiency in Microsoft Office software including Excel and PowerPoint;
- Excellent written and verbal communication skills;
- Good presentation, questioning and listening skills;
- Demonstrated time management skills and proven ability to manage multiple tasks; simultaneously while completing work within allocated time frames; and
- 3-5 years relevant work experience.

Desirable Qualifications

- Experience with payment reform initiatives, health care billing codes, statistics, and/or health care economics;
- Experience with procurement, vendor compliance monitoring, and contract management;
- Experience in health care delivery (hospital, physician practice, etc.):
- Management experience.

The job location is in Nashville. Applications will be accepted for this position on a rolling basis.

To apply, please send a resume, writing sample, and cover letter with salary expectations and desired start date to payment.reform@tn.gov

If you have any questions regarding this position please submit them to payment.reform@tn.gov.

For more information, visit our website at: <http://www.tn.gov/HCFa/strategic.shtml>